



Tenant Satisfaction Survey

Burcot Close

Your feedback helps us improve the quality, comfort, and safety of our building. This survey should take about 5 minutes. All responses are confidential.

1. About You (Optional)

House number: _____

How long have you lived here?

☐ Less than 6 months

☐ 6–12 months

☐ 1–3 years

2. Property Condition

Please rate the following from 1 (Very Poor) to 5 (Excellent):

The property is well maintained 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐

The property was clean and in good condition when I moved in 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐

Repairs are completed in a timely manner 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐

The heating and electrical systems work reliably 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐

3. Safety & Neighborhood

Please rate the following from 1 (Very Poor) to 5 (Excellent):

I feel safe in my home 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐

I feel safe in the neighborhood 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐

Security measures (locks, lighting, etc.) are adequate 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐

4. Management & Communication

Please rate the following from 1 (Very Poor) to 5 (Excellent):

Responsiveness of Principle Estate Management 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐

Professionalism of staff 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐

Ease of reporting issues 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐

Communication about building updates 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐

5. Rent & Value

Please rate the following from 1 (Very Poor) to 5 (Excellent):

My rent is fair for the property's condition and location 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐

Utility costs are reasonable 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐

I feel the property offers good value overall 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐

6. Community & Overall Satisfaction

Please rate the following from 1 (Very Poor) to 5 (Excellent):

Noise levels 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐

Neighbor relations 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐

Overall satisfaction with living here 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐

Likelihood of renewing your tenancy 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐

Would you recommend living here to a friend or family member? ☐ Yes ☐ No

7. Open Feedback

What do you like most about living here?

What could be improved?

Any specific issues or suggestions?

8. Contact (Optional)

If you'd like us to follow up, please leave your contact details:

Name: _____

Email / Phone: _____